

## Privacy Policy for www.kateskloths.co.uk

Effective Date: January 2024

Thank you for visiting Kateskloths.co.uk. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information. By using our website, you agree to the terms outlined in this policy.

## information We Collect

#### Personal Information:

When you register for an account, place an order, or subscribe to our newsletter, we may collect personal information such as your name, email address, shipping address, and payment details.

If you contact us through our website, we may collect information you provide in your communication.

#### Non-Personal Information:

We may collect non-personal information, such as browser type, operating system, and IP address, to enhance your experience and improve our website.

How We Use Your Information

#### Order Processing:

We use your personal information to process and fulfill your orders, including shipping and payment processing.

# Communication:

We may use your contact information to communicate with you about your orders, account updates, and promotional offers. You can opt-out of promotional emails at any time.

#### Website Improvement:

Non-personal information is used to analyse website usage, troubleshoot technical issues, and enhance our website's functionality and user experience. Information Sharing

#### Third-Party Service Providers:

We may share your personal information with third-party service providers (e.g., payment processors, shipping companies) to facilitate order processing and delivery.

#### Legal Compliance:

We may disclose personal information to comply with applicable laws, regulations, or legal processes.



# Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the internet or electronic storage is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

## **Your Choices**

You have the right to:

Review and update your personal information.

Opt-out of receiving promotional emails.

Request the deletion of your account and personal information.

# Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. You can manage cookie preferences through your browser settings.

# Changes to this Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify you of any changes by posting the updated policy on our website.

## Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at kate@kateskloths.co.uk

By using our website, you acknowledge that you have read and understood this Privacy Policy.

Thank you for choosing kateskloths.co.uk